SHIPSHE TRAILERS & FAB

9340 W US HWY 20 Shipshewana, IN 46565

(260)-768-7267

## CAUTION

## DEALER/CUSTOMER RESPONSIBILITIES

## LUG NUTS

CHECK TORQUE ON ALL LUG NUTS BEFORE USING TRAILER!

RECHECK AFTER EVERY 100 MILES.

LOOSE LUG NUTS CAUSE HOLES TO ELONGATE & STUDS TO SHEAR OFF

SHIPSHE TRAILERS & FAB IS NOT RESPONSIBLE FOR LOSS OR DAMAGE DUE TO IMPROPERLY TORQUED WHEELS

## **TIRE PRESSURE**

CHECK TIRE PRESSURE ON ALL TIRES BEFORE EVERY TRIP AND INFLATE TO THE MAXIMUM COLD TIRE PRESSURE REQUIREMENTS FOUND ON THE SIDEWALL OF THE TIRE AND VIN LABEL.

SHIPSHE TRAILERS & FAB IS NOT RESPONSIBLE FOR TIRE WEAR, BLOWOUTS, OR DAMAGE DUE TO UNDERINFLATED TIRES

WWW.SHIPSHETRAILERS.COM

# **READ FIRST**

## CONTACT SHIPSHE TRAILERS IMMEDIATELY UPON ENCOUNTERING AN ISSUE WITH A WARRANTABLE ITEM

## IF SAID ISSUE IS ADDRESSED PRIOR TO CONTACTING SHIPSHE TRAILERS, WE ARE NO LONGER LIABLE FOR REIMBURSEMENT OR REPLACEMENT PARTS

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## LIMITED WARRANTY:

#### CAR/RV & MARINE HAULER – SUMMARY OF WARRANTY

SHIPSHE TRAILERS & FAB WARRANTS, ONLY TO THE ORIGINAL PURCHASER, THAT THE TRAILER IS FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP. WARRANTY TERMS INCLUDE SERVICE FOR 12 MONTHS FROM THE ORIGINAL DATE OF PURCHASE. SHIPSHE TRAILERS & FAB FURTHER WARRANTS, TO THE ORIGINAL PURCHASER, THAT THE TRAILER IS FREE FROM SUBSTANTIAL DEFECT FROM THE FACTORY, IN MATERIAL, AND WORKMANSHIP, FOR A PERIOD OF ONE (1) YEAR FOR PARTS, AND ONE (1) YEAR FOR PARTS AND LABOR, FROM THE ORIGINAL DATE OF PURCHASE, UNDER NORMAL USE THE AESTHETICS OR PHYSICAL APPEARANCE OF THE UNIT, NOR TO NORMAL DETERIORATION OF THE PAINT AND COSMETIC ITEMS DUE TO WEAR AND EXPOSURE.

#### HOW TO OBTAIN WARRANTY SERVICE

DEFECTS IN MATERIALS AND WORKMANSHIP OF THE TRAILER DURING THE FIRST 12 MONTHS WILL BE REPAIRED FREE OF CHARGE, IF THE UNIT IS RETURNED WITH BOTH 'TO AND FROM' TRANSPORTATION CHARGES PREPAID, TO SHIPSHE TRAILERS & FAB. DEFECTS IN MATERIAL OR WORKMANSHIP OF THE TRAILER, DURING THE FIRST YEAR WILL BE REPAIRED FREE OF CHARGE.

#### **EXCLUSIONS**

- 1. SHIPSHE TRAILERS & FAB ASSUMES NO RESPONSIBILITY OR LIABILITY FOR DEFECTS IN WORKMANSHIP OR THE OPERATION OF SEPARATELY WARRANTIED PRODUCTS. THESE PRODUCTS MAY BE WARRANTIED BY THE INDIVIDUAL MANUFACTURERS AND A COPY OF THEIR WARRANTIES HAVE BEEN INCLUDED IN YOUR OWNER'S PACKET. SEPARATELY WARRANTIED PRODUCTS WILL NOT BE SERVICED, REPAIRED OR REPLACED BY SHIPSHE TRAILERS & FAB. IF SERVICE OR PARTS ARE REQUIRED FOR THESE PRODUCTS, REFER TO THE FURNISHED LIST OF FACTORY AUTHORIZED SERVICE CENTERS. IF THE LIST IS NOT AVAILABLE FOR THE PARTICULAR PRODUCTS, WRITE OR CALL THE MANUFACTURER CONCERNED TO OBTAIN THE LOCATION OF THE NEAREST SERVICE CENTER.
- SHIPSHE TRAILERS & FAB DOES NOT WARRANT COMPONENTS MANUFACTURED BY OTHERS, INCLUDING, BUT NOT LIMITED TO, TIRES, TOOL BOXES, EQUIPMENT, BATTERIES, AXLES, HUBS, BEARINGS, AND POWER AND BRAKE SYSTEMS. THESE PARTS

WILL BE WARRANTIED BY THEIR MANUFACTURERES; HOWEVER, SHIPSHE TRAILERS & FAB ASSUMES NO OBLIGATIONS WITH REGARD TO THEM.

3. THIS WARRANTY SHALL NOT APPLY TO NORMAL MAINTENANCE, SUCH AS GREASING WHEEL BEARINGS, TIGHTENING LUG NUTS, KEEPING AREAS SEALED, WHERE EXTRUSIONS MEET PANELS, ETC. NOR TO ANY DAMAGES ARISING FROM ABUSE OR THE FAILURE TO HAVE SUCH MAINTENANCE PERFORMED.

#### DISCLAIMER OR DAMAGES

YOU AND ANY OTHER USE OF SHIPSHE TRAILERS & FAB PRODUCTS AND ANY PERSON TO WHOM THIS UNIT IS TRANSFERRED, AND ANY PERSON WHO IS AN INTENDED OR UNINTENDED BENEFICIARY OF THIS UNIT, SHALL NOT BE ENTITLED TO ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF USE OF THE UNIT, INCONVENIENCE, FOOD, LODGING, DAMAGE TO PERSONAL PROPERTY, LOST INCOME, OR EARNINGS.

TRAILER IS NOT ELIGIBLE FOR WARRANTY IN THE FOLLOWING CASES:

- THE WARRANTY PERIOD (1 YEAR) HAS EXPIRED
- YOU ARE NOT THE ORIGINAL PURCHASER
- THE DEFECT OR PART IS NOT COVERED UNDER WARRANTY BY SHIPSHE TRAILERS
- THE PRODUCT FAILURE IS DUE TO MISUSE OR LACK OF PROPER MAINTENANCE
- ALTERATIONS HAVE BEEN MADE TO THE PRODUCT AFFECTING ITS PERFORMANCE

### FILING A CLAIM

- PLEASE VISIT SHIPSHETRAILERS.COM
- SELECT THE WARRANTY TAB
- SCROLL TO THE BOTTOM OF THE PAGE
- SELECT 'ONLINE WARRANTY CLAIM FORM'
- FILL THIS FORM OUT ENTIRELY AND SUBMIT
- THE WARRANTY DEPARTMENT WILL CONTACT YOU REGARDING YOUR CLAIM WITHIN 5 BUSINESS DAYS

ANY ADDITIONAL QUESTIONS OR CONCERNS CAN BE SENT TO CHEYENNE@SHIPSHETRAILER.COM